

# BERTRAND LEGAULT

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**OBJECTIVE:** Seeking opportunity as Software Development Manager (ASP.NET) to deliver successful product implementations and business solutions.

## PROFILE

Versatile and experienced software developer and manager involved in all aspects of the software lifecycle. Exciting career with many accomplishments managing and working on Web software projects, evolving from ASP sites, to multi-tier, high-volume applications based on ASP.NET and SQL, and now focusing on WCF and AJAX. Detail oriented and creative problem solver who draws upon a broad base of experience and education. Excels at envisioning systemic process improvements to maximize the use of resources and leverage technology leading to successful software releases. A seasoned and loyal team player adept at working with both on- and off-shore teams.

## TECHNICAL SKILLS

**.NET Framework 1.1-4.0**, .NET Reflector, ADO.NET, ADO.NET Entity Framework, Agile (Extreme Programming), **AJAX**, ASMX web services, ASP, **ASP.NET**, **C#**, C++, CollabNet Subversion, **CSS**, DOM, DotNetNuke 5.0, Fiddler, Firebug, HTML 4.01, HTML 5, ITIL v3, Java, JavaScript, **jQuery**, JSON, LINQ to Entities, LISP, Microsoft Office SharePoint Server 2007, **MS SQL Server 6.5-2008**, Perforce P4, Prolog, REST, SOA, SQL Server Management Studio, SQL Server Reporting Services (SSRS), SOAP, **Team Management**, **Transact-SQL**, Umbraco 4.0, VB 6, VB.NET, Visual Source Safe 6.0, **Visual Studio 6.0-2010**, **WCF**, Waterfall SDLC, Web Dev Helper IE plug-in, Windows Server 2000-2008, WinForms, WPF, XML, XLST, XSLT (client side).

## PROFESSIONAL EXPERIENCE

**THOMSON REUTERS (CONTRACTOR)**, New York, NY

**2010 – Present**

### Technical Service Manager

Working as contractor for Thomson Reuters with W-2 via Rose International. This role is part of Thomson Reuters' ITIL v3 implementation. It focuses on service availability, post-mortem analysis of outages, service improvement projects, service risk management, process management (change, release, incident), etc. No staff reports to me in this role; acting on behalf of the Infrastructure Owner, I have authority over all aspects of service delivery.

**THOMSON REUTERS**, New York, NY

**1999 – 2010**

### Technical Service Manager

2008 – 2010

Role similar to above but within the product division. Provided management oversight for 45 client-facing products representing over \$1B in revenue.

**Software Development Manager (Reuters)**, New York, NY

2006 – 2008

Led team of 7 developers (2 onshore) accountable for delivering an API (based on HTTP GET, with secure authentication) serving HTML components to external clients and other client-facing products. I closely collaborated with managers of product team, operations, QA, client support and project management. Also involved with design and some development.

- Implemented an agile development process with quarterly cycle and monthly releases (where there was no methodology).
- Refactored product's .NET classes (view rendering, HTTP modules/handlers, and authentication) to improve quality and maintainability.
- Managed, collaborated and contributed to the development of C#.NET project.

**Software Development Lead (Reuters), New York, NY** 2004 – 2006

Technical owner for .NET-based web application framework used in first major web-based product.

- Team presented with the 2005 “Ship it!” award.
- Contributed to Framework design which is the core of new unified product for rendering views.

**Director of MIS (Multex), New York, NY** 2002 – 2003

Led team of 5 developers to manage and develop internal systems in company of 500 employees.

- Redesigned custom web-based billing system (mini ERP) bridging the CRM (Pivotal) to financial system, which led to increased effectiveness (e.g. uncovering many non-paying clients).
- Created the first Intranet portal and employee directory based on ASP.NET and MS SQL, recognized as a central source of valuable information.
- Selected and deployed issue tracking system (Remedy, 150 users), and timesheet system (120 developers).

**Software Development Lead (Multex, BuzzCompany), New York, NY** 1999 – 2001

Lead Architect and Developer accountable for delivering web content management system for clients and corporate site.

- Provided technical leadership to Consulting Services team (25 developers).
- Participated in small development team’s successfully delivering community and e-commerce sites for client’s projects.

**CORECO, Montreal, Québec****1996 – 1998****MIS Manager**

Reporting to president, managed the IT infrastructure and all internal systems for a hardware manufacturing company consisting of nearly one hundred employees. Three employees reported to me.

- Deployed MRP (Manufacturing Requirement Planning) system (Fourth Shift).
- Created first corporate web site, then made it dynamic using Lotus Domino / Notes.
- Led development team (2) on custom MIS projects (ASP, Delphi, and MS SQL).

**SOFTWARE DEVELOPER (artificial intelligence): various positions****1986 – 1995**

- **Coreco**, Montreal (1993-95): Developed intelligent configuration program for the Oculus vision processor board series, using Visual C++, MFC and Haley’s Rete++ expert-system engine. Authored article on this program.
- **Novasys**, Montreal (1992): Evaluated knowledge-based system development methodologies for an important government agency. Program performed statistical analysis evaluating the performance of an expert system performing heart disease diagnostics. “Intelligent” scheduling program in Borland C++, Oracle.
- **Canadian Workplace Automation Research Center**, Montreal (1991): Developed a tool in Prolog to assist knowledge engineers throughout the development lifecycle of expert systems.
- **University of Montreal** (1986 - 1991): Developed “games” in LISP used with kids by researchers in didactics of mathematics.

**EDUCATION**

- **M.Sc.**, Computer Science, Artificial Intelligence and Databases, University of Montréal, GPA 3.5 / 4.3
- **B.Sc.**, Computer Science, Software Development and MIS, Québec University in Montréal, GPA 3.54 / 4.0

**PROFESSIONAL DEVELOPMENT**

- Management Coaching by Forward Focus Coaching and Consulting (one-on-one weekly session, 6 months)
- Training on Managing Offshore Teams

**OTHER**

Availability: Now (2-week notice).	Languages: Fluency in French and English.
Preferred work locations: Fairfield county, CT. Also Manhattan, Westchester and New Jersey.	Hobbies: Qigong, web development, hiking, kayaking, music composing.

## EXPERIENCE OVERVIEW

For your convenience, here is a chronological representation of my experience with various tools and within certain roles.

Experience	98	99	00	01	02	03	04	05	06	07	08	09	10	11
Dev Job (hands-on daily)														
Web Dev														
Win Dev														
ASP														
ASP.NET														
.NET, C#														
Ajax, jQuery														
WCF														
SQL Server														

Team Management	4		3	1	4	2	3	1	2 (7)	2 (7)				
Offshore Team														
MIS Director														
Dev Lead														
Dev Manager														
Technical Service Mgr														

### Legend:

<span style="display: inline-block; width: 15px; height: 15px; background-color: #0070C0; border: 1px solid black;"></span> Important use
<span style="display: inline-block; width: 15px; height: 15px; background-color: #00FF00; border: 1px solid black;"></span> Regular use
<span style="display: inline-block; width: 15px; height: 15px; background-color: #FFFF00; border: 1px solid black;"></span> Light use (or personal work)
<span style="display: inline-block; width: 15px; height: 15px; background-color: #FFFFFF; border: 1px solid black;"></span> Not significant